



Tara Bucks Customer Frequently Asked Questions

WHAT ARE TARA BUCKS?

Tara Bucks are product credits that are earned by shopping during December 2018 and eligible to be redeemed during January 2019. \$10 in product credit is earned for every \$50 purchased.

HOW DO I EARN TARA BUCKS?

Tara Bucks can be earned by shopping during December 2018. Tara Bucks earned are determined after discounts and before taxes and shipping charges.

ARE THERE LIMITS TO THE NUMBER OF TARA BUCKS I CAN EARN?

No, there are no limits!

WHEN AND HOW WILL I GET MY TARA BUCKS?

By January 3, 2019 you'll receive an email with your total Tara Bucks and instructions on how to use them.

WHAT DO I DO IF I DIDN'T GET MY TARA BUCKS?

No problem! We will be sure to get you your Tara Bucks so that you can redeem them. If you do not receive your email by January 3, 2019, please reach out to your Tara at Home Consultant or contact Tara at Home Customer service directly at customercare@taraathome.com or call us at 844-746-4824.

IF I PLACE 2 OR MORE ORDERS THAT TOTAL \$50 OR MORE WILL I GET TARA BUCKS, OR DOES IT NEED TO BE PLACED ALL IN ONE ORDER?

You can place one or more orders to qualify. At the end of December, we will look at the total orders placed on your customer account and will issue \$10 in product credit for every \$50 spent. For example, if you place a total of 3 orders that have a combined total of \$150, we will issue \$30 product credit, \$10 for every \$50 spent. Likewise, if you place 2 orders that have a combined total of \$50, we will issue a \$10 product credit.

HOW DO I USE MY TARA BUCKS?

Tara Bucks must be redeemed online during the month of January 2019 by January 31 at 11:59 pm ET. Tara Bucks will be emailed to you by January 3, 2019. Product credit must be entered at the time of purchase.

WHEN IS THE TARA BUCKS REDEMPTION PERIOD?

Tara Bucks must be redeemed online during the month of January 2019 by January 31 at 11:59 pm ET. Tara Bucks will not be honored after the redemption period ends.

WHAT ITEMS ARE EXCLUDED FROM TARA BUCKS?

Customers can redeem Tara Bucks on almost everything! Exclusions include Business Kits and any out of stock items. Tara Bucks may not be redeemed for cash and cannot be applied to tax or shipping and handling.

CAN I USED MY TARA BUCKS WITH OTHER SPECIAL OFFERS?

Tara Buck may be used in combination with coupon codes but may be excluded from other promotions, please see the details of the specific promotion in question.

CAN I EARN TARA BUCKS ON MY HOSTESS REWARDS ORDER?

No, Tara Bucks cannot be earned on Hostess Rewards orders.

CAN I USE MY TARA BUCKS ON MY HOSTESS REWARDS ORDER?

No, Tara Bucks cannot be used in combination with Hostess Rewards.

CAN I APPLY MY TARA BUCKS TO SHIPPING AND HANDLING?

No, Tara Bucks are applied to the subtotal before tax and shipping and handling but after any discounts have been applied.

CAN I COMBINE PURCHASES MADE ON MULTIPLE CUSTOMER ACCOUNTS TO EARN TARA BUCKS?

No, only orders placed on a single customer account will be totaled and issued Tara Bucks.

CAN I USE TARA BUCKS EARNED ON MY CUSTOMER ACCOUNT TO A DIFFERENT CUSTOMER ACCOUNT?

No. Tara Bucks can only be redeemed on the Customer account they were earned on.

DO I HAVE TO SPEND A MINIMUM AMOUNT IN ORDER TO REDEEM MY TARA BUCKS?

No. You can apply your Tara Bucks to any order that has a subtotal after any specials and discounts but before taxes or shipping and handling.

CAN I USE TARA BUCKS ON A CUSTOMER ORDER PLACED UNDER A HOSTESS GATHERING?

Yes. However, the Hostess will not accumulate awards for the value of the Tara Bucks product credit.

WHAT HAPPENS IF I SPEND MORE THAN THE AMOUNT OF MY TARA BUCKS?

No problem! You may simply pay for any remaining balance.

CAN I GIVE MY TARA BUCKS TO SOMEONE?

No. Tara Bucks are not transferable and cannot be used by someone other than the customer who earned them. However, you can shop and gift to anyone you choose!

IF I RETURN ITEMS PURCHASED WITH TARA BUCKS, WILL I GET MY PRODUCT CREDIT BACK?

No. Any items purchased with Tara Bucks that are returned, will be refunded at the discounted price paid.

I BECAME A CONSULTANT AFTER I EARNED TARA BUCKS AS A CUSTOMER. CAN I REDEEM THE TARA BUCKS I EARNED?

Yes, you may use them on your customer account.