



## Returns

Tara at Home™ offers a 90-day money back guarantee from the date of purchase, no questions asked. Within the first 30 days of the purchase date, contact Tara at Home™ for a full refund, including original Shipping & Handling. After the first 30 through 90 days of the date of purchase, the purchase price will be refunded less the original Shipping & Handling fee.

Tara at Home™ Customer Care  
844-RING-TAH (844-746-4824), M-F, 9am – 6pm ET  
[customercare@taraathome.com](mailto:customercare@taraathome.com)

## How to Obtain Refund

Contact Tara at Home™ Customer Care to obtain a Return Merchandise Authorization (RMA) number. Ship all original products to Customer Care at the address below, including the RMA number clearly marked on the outside of the shipping box.

Tara at Home  
Customer Care  
RMA No.: \_\_\_\_\_  
260 Ballard Rd, Unit 2  
Middletown, NY 10941

Since receipt of the return by Tara at Home™ is required in order to process the refund, it is recommend that tracking information be obtained to confirm delivery. The refund will be applied as a credit to the original form of payment received by Tara at Home™ or applied as a product credit. Returns received without an authorized RMA number will not be accepted. Return shipping is the responsibility of the purchaser.

## Limited Three-Year Warranty – Damaged, Missing or Defective Products

Tara at Home™ will replace any damaged, missing or defective items within the first 30 days from purchase date at no cost to the original purchaser or first gift recipient, including original Shipping & Handling.

After 30 days from the purchase date, replacements will be provided with the payment of \$9.95 Shipping & Handling fee for up to 3 items. An additional \$9.95 Shipping & Handling fee is required for every additional 3 items.



Tara at Home™ reserves the right to replace items with same or similar products when the original items are out of stock or no longer available. A digital image of the damaged or defective products may be required in advance of replacement. Tara at Home™ also reserves the right to require the return of broken or defective items at no cost in advance of replacement shipment.

**What This Warranty Covers:** This warranty applies to all new Tara at Home™ products that were purchased for personal or household use from an authorized Consultant, or purchased directly from Tara at Home™. This warranty is not available to commercial purchasers or owners. We warrant that your product will be free of manufacturing defects in materials or workmanship, under normal use and recommended care. Should your product prove to be defective after the applicable return period (see applicable return policy) and during the warranty period, we will have the option to repair or replace your product with same or similar products at no charge. Shipping and handling costs are not included in the terms of this warranty and will be your responsibility. This warranty applies to the original purchaser or the first gift recipient with proof of purchase via a product order number.

**What This Warranty Does Not Cover:** This warranty does not cover defects caused by accident, misuse, negligence, including tampering, abuse, damage in transit, or use for commercial purposes. It does not cover damage caused by anything other than a manufacturing defect. This warranty excludes any relief for incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty does not cover shipping and handling costs.

**How Long This Warranty Lasts:** This warranty lasts for three years from the date of purchase.

**How to Get This Service:** To ensure the proper handling of your warranty without delay, and to facilitate verification of the original date of purchase, please contact our Customer Care Department: Customer Care, 260 Ballard Rd, Unit 2, Middletown, NY 10941, 844-RING-TAH (844-746-4824), or [warranty@taraathome.com](mailto:warranty@taraathome.com).

**How State Law Applies:** This warranty gives you specific legal rights, and you may also have rights which vary from state to state.

Tara at Home™ porcelain, stoneware, china and earthenware products meet all federal and state government standards for lead safety. All Tara at Home™ product lines are tested by accredited independent laboratories before they are shipped to the U.S.